

# 2018 Holiday Shipping

The holidays are fast approaching and one of the most frequent questions we get this time of year is can we ship? This notice is to help alert our clients to the constraints that the holidays place on our ability to ship out frozen semen, fresh chilled semen, and products to our clients. We at ICSB are closed any day that UPS and/or Fed Ex do not ship/deliver. This means our office is closed on the following days for the 2018-2019 holiday season:

Thursday November 22<sup>nd</sup>, 2018- Thanksgiving

Friday November 23<sup>rd</sup>, 2018- Day after Thanksgiving\*\*\* UPS and Fed Ex do operate on this day,  
but our company's office will remain closed.

Monday December 24<sup>th</sup>, 2018- Christmas Eve

Tuesday December 25<sup>th</sup>, 2018- Christmas Day

Monday December 31<sup>st</sup>, 2018- New Year's Eve

Tuesday January, 1<sup>st</sup>, 2019- New Year's Day

We do not ship our media based products or frozen semen any method that takes more than 2 days to deliver. This means that your options for shipping products or semen to arrive at the correct time for use are limited. Here are the specific limitations for the days around each holiday:

**Thanksgiving:** The last day to ship 2 Day Delivery will be Monday November 19<sup>th</sup>, 2018. These shipments should arrive on Wednesday November 21<sup>st</sup>, 2018. The last day to ship standard overnight to arrive next day will be Tuesday November 20<sup>th</sup>, 2018. These products should arrive on Wednesday November 21<sup>st</sup>, 2018. We will be able to ship "overnight" on Wednesday November 21<sup>st</sup>, 2018; however these shipments will not be delivered until Friday November 23<sup>rd</sup>, 2018. This means that if you expect to need a product or semen on Thanksgiving Day, the last day to ship will be Tuesday November 20<sup>th</sup>. If you expect to need a product or semen from Friday November 23<sup>rd</sup> until Monday November 26<sup>th</sup>, the last day to ship would be Wednesday November 21<sup>st</sup> overnight to arrive on Friday November 23<sup>rd</sup>. The last day to ship a product or semen 2 day for use during the same period would be Monday November 19<sup>th</sup>.

**Christmas Eve/Christmas Day:** UPS will be adding an additional transit day to all standard 2 Day shipments from December 17<sup>th</sup>- December 19<sup>th</sup>. This means that standard 2 Day shipments will take 3 days to deliver. Due to this 2 Day shipping will not be an option for Semen or Media shipments during this week. 2 Day for Saturday delivery will be available for shipments on December 20<sup>th</sup>. These shipments should be delivered on Saturday December 22<sup>nd</sup>. The last day to ship standard overnight will be Thursday December 20<sup>th</sup>, 2018. These shipments should arrive on Friday December 21<sup>st</sup>, 2018. It is also possible to ship Friday December 21<sup>st</sup>, 2018 overnight for Saturday delivery. These shipments should arrive on Saturday December 22<sup>nd</sup>, 2018. This means that if you expect to need a product or semen from Saturday December 22<sup>nd</sup>, 2018 until Wednesday December 26<sup>th</sup>, 2018, the last day to ship is Friday December 21<sup>st</sup>, 2018 and these shipments must go overnight for Saturday delivery. It is also

possible to ship Thursday December 20<sup>th</sup> 2 Day for Saturday Delivery. No standard 2 Day shipping will be available during this week for Semen or Media shipments.

**New Year's Eve/New Year's Day:** The only day to ship standard 2 Day Delivery will be Wednesday December 26<sup>th</sup>, 2018. These shipments should arrive on Friday December 28<sup>st</sup>, 2018. It is also possible to ship 2 Day for Saturday delivery on Thursday December 27<sup>th</sup>, 2018. These shipments should arrive on Saturday December 29<sup>th</sup>, 2018. The last day to ship standard overnight will be Thursday December 27<sup>th</sup>, 2018. These shipments should arrive on Friday December 28<sup>th</sup>, 2018. It is also possible to ship Friday December 28<sup>th</sup>, 2018 overnight for Saturday delivery. These shipments should arrive on Saturday December 29<sup>th</sup>, 2018. This means that if you expect to need a product or semen from Saturday December 29<sup>th</sup>, 2018 until Wednesday January 2<sup>nd</sup>, 2019, the last day to ship is Friday December 28<sup>th</sup>, 2018 and these shipments must go overnight for Saturday delivery. The last day to ship a product or semen 2 day for use during the same period would be Thursday December, 27<sup>th</sup>, 2018 and these shipments must ship 2 day for Saturday delivery.

**\*\*\*\*\*NOTICE\*\*\*\*\***

**Saturday Delivery is not guaranteed to all locations.**

**These delivery dates are estimates given to us by the shipping companies themselves, UPS and Fed Ex, and are not guarantees from ICSB that your shipment will arrive on those dates. Shippers often experience delays during the holiday season due to the high volume of shipments. ICSB recommends shipping overnight during the holiday season to reduce the risk of delays causing damage to products or semen. UPS and Fed Ex do not give refunds for shipments delayed due to the holiday rush.**

**Please plan ahead and ship early. If you are shipping frozen semen, check to see if your vet has their own cryogenic storage tank or access to liquid nitrogen, if they do, you can have the semen delivered several days early to relieve the stress of holiday shipping. If you are planning on needing a fresh chilled kit, order those well in advance and store the media in your freezer. The media has an expiration date printed on the vial that is 6 months from when it was made.**

**Air Cargo, or Counter to Counter with an airline, is a last resort option for shipments. These can be difficult to arrange as flights must be found, hours for the Air Cargo receiving facility must be known, and the shipment must be at the Air Cargo facility up to two hours before the flight. These shipments are arranged with the Air Cargo services provided by the airlines. ICSB is a known shipper with Delta and Alaska Airlines.**

## 2018- Holiday Shipping Calendar

November 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
<b>18</b>	<b>19</b> Last day to Ship 2 day- delivers on the 21st	<b>20</b> Last day to ship regular overnight- delivers on the 21st	<b>21</b> Last day to ship overnight, but delivers on the 23rd	<b>22</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE ON THE 21ST ICSB CLOSED	<b>23</b> Shipments shipped overnight on the 21st arrive on this day  ICSB CLOSED	<b>24</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 23rd  ICSB CLOSED
<b>25</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 23rd ICSB CLOSED	<b>26</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 23rd  Regular shipping out resumes	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	

## December 2018/January 2019- Holiday Shipping Calendar

<b>December 2018/ January 2019</b>						
<a href="#">◀ Nov 2018</a>						<a href="#">Jan 2019 ▶</a>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
<b>16</b>  	<b>17</b> All 2 Day Shipments placed this week will have an additional transit day. This means that 2 Day shipments of Semen or Media will not be available. NO STANDARD 2 DAY SHIPPING FOR SEMEN OR MEDIA	<b>18</b> NO STANDARD 2 DAY SHIPPING FOR SEMEN OR MEDIA	<b>19</b> NO STANDARD 2 DAY SHIPPING FOR SEMEN OR MEDIA	<b>20</b> Last day to ship overnight- delivers on the 21st Last day to ship 2 Day for Saturday Delivery	<b>21</b> Last day to ship overnight for Saturday delivery- delivers on the 22nd	<b>22</b> Shipments shipped overnight for Saturday delivery on the 20 <sup>th</sup> -21st arrive on this day ICSB CLOSED
<b>23</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 22nd ICSB CLOSED	<b>24</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 22nd ICSB CLOSED	<b>25</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 22nd ICSB CLOSED	<b>26</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 21st or 22nd Only day to Ship 2 day- delivers on the 28th	<b>27</b> Last day to ship overnight- delivers on the 28th Last day to Ship 2 day for Saturday delivery- delivers on the 29th	<b>28</b> Last day to ship overnight for Saturday delivery- delivers on the 29th	<b>29</b> Shipments shipped overnight for Saturday delivery on the 28th, and shipments shipped 2 day for Saturday delivery on the 27th arrive on this day ICSB CLOSED
<b>30</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 28th or 29th ICSB CLOSED	<b>31</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER THE 28th or 29 <sup>th</sup> ICSB CLOSED	<b>1</b> UPS AND FED EX DO NOT SHIP OR DELIVER ON THIS DAY TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER DEC 28th or DEC 29 <sup>th</sup> ICSB CLOSED	<b>2</b> TO HAVE SHIPMENTS BY THIS DATE MUST SHIP TO ARRIVE EITHER DEC 28th or DEC 29th Regular shipping out resumes	<b>3</b>	<b>4</b>	<b>5</b>